## PRASANNA SAMPATH

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# PROFILE

Enthusiastic and passionate designer. I bring experiences from human centered design, project management, and leadership to devise a strategy which produces effective business results while keeping user needs at the core.

#### **TECHNICAL SKILLS**

- (Advanced) Figma, Sketch, Adobe XD, Design Thinking, User Interviews, Usability Tests, Web Design, Agile, LeanUX, Design Systems, Responsive Design
- (Intermediate) Adobe Creative Cloud, Blender, HTML, CSS, JS, Flutter

#### **EXPERIENCE**

Oct 2024 - Present

#### **Product Designer** AOLCC, Toronto

- Simplify digital onboarding for non-native english speakers by designing multilingual interfaces and visual workflows, reducing setup time for students with low tech literacy.
- Advocate for inclusive design by conducting ongoing user feedback sessions to identify pain points, contributing to a 30% reduction in support requests related to portal navigation.

#### **UX Designer**

#### Stocate, Montreal

- Collaborated with a dynamic team focused on enhancing sustainable shopping experiences.
- Contributed to creating a more intuitive and engaging user experience, empowering shoppers to discover and support local, eco-friendly, and fair-trade stores through the Stocate platform.
- Developed and maintained a comprehensive design system with reusable components to ensure • consistency across the platform.

#### Associate - UX Designer

Deloitte, Mumbai

- Collaborated with a cross-functional team of developers and designers to build a user-centric portal for claim filing, enabling 10 million claimants to file claims on the first day of launch.
- Conducted user research and created user flows for a document management system which is used to store confidential documents. The onboarding process is made simpler resulting in an increased efficiency.

### **Digital Designer**

DCirrus, New Delhi

- Designed user interfaces for enterprise software, creating user flows, wireframes, and prototypes to align with client requirements.
- Collaborated with the tech team to redesign the website using Wordpress, increasing traffic by 40% and page views by 70%.
- Conducted product demos and usability studies, gathering client feedback to improve software functionality and user satisfaction.

EDUCATION	
Information Technology Project Management	Sep 2023 - Apr 2024
Conestoga College, Waterloo	GPA 3.61/4   Dean's list
Interactive Media Management - Interaction Design	Jan 2023 - Aug 2023
Conestoga College, Kitchener	GPA 3.69/4   Dean's list
Bachelor's in Business Administration	Aug 2018 - May 2021
IITM - Indraprastha University, New Delhi	GPA 8.2/10   Distinction

#### VOLUNTEERING

As a volunteer for Lotus Meditation in Kitchener, I dedicated my expertise as a web designer to revamp their digital presence designing their website, ensuring a seamless and tranquil online space reflective of their meditation practices.

#### EXTRA CURRICULAR

- Perform and teach percussion instruments at local events in Toronto.
- Conduct music therapy sessions at elderly care centres to promote emotional well-being and provide comfort to patients.

Aug 2022 - Oct 2022

Aug 2023 - July 2024

May 2020 - Jul 2022